

Suggested Cleaners For Problem Stains

In keeping with Crossville's long-standing position on sustainability, we highly recommend the use of low VOC, non-hazardous, and non-polluting products for cleaning and maintaining tile and grout (for specific problem stains, please use the following stain removal chart).

These products are used by tile and maintenance professionals and may not be readily available in all areas. Most household cleaners are sufficient to clean common stains as long as they conform to the standards set forth in the Daily Maintenance Section. In the case where stain removal becomes a problem, contact a cleaning and maintenance product supplier or your local tile distributor for professional suggestions.

In keeping with its commitment to quality, Crossville® will offer its Technical Service Department for individualized assistance. This department can assist you in the proper installation and maintenance of all Crossville® Porcelain Stone® tiles. Contact Crossville Technical Services at 931.484.2110.

Crossville® recommends the use of professional cleaning and maintenance products. If additional information or assistance is required on a contaminant not listed, or if you need to find out where the products are sold, please call us, or contact one of the following:

Custom Building Products, Tilelab & Aquamix

Seal Beach, CA 90740
800.272.8786
custombuildingproducts.com
aquamix.com

Fila Chemicals USA Corp.

10800 NW 21st St. # 170
Miami, FL 33172
305.513.0708
www.filasolutions.com

Miracle Sealants Co.

12318 Lower Azusa Rd.
Arcadia, CA 91006-5872
800.350.1901 ext. 3013
miraclesealants.com

	STAIN	FILA	CUSTOM	AQUA MIX	MIRACLE SEALANTS	COMMON
Food Groups	Mustard Ketchup Mayonnaise Tea Bags Ice Cream Beer/Wine Orange Juice Grape Juice Coffee Coke Soy Sauce	Fila PS87 or Fila SR95	TileLab Grout & Tile Cleaner	Concentrated Stone & Tile Cleaner or Grout Deep Clean	Porcelain and Ceramic Tile Cleaner or Tile & Stone Cleaner or Liquid Poultice or Finish Sealer Stripper	Mr. Clean® Neutral Floor Cleaner® 409® Spic and Span® Fantastic® Comet® Windex® Lysol® Soft Scrub® Mr. Clean Magic Eraser® Bar Keepers Friend®
Oil & Grease	Vegetable Mineral Petroleum Wax Sealer Meat Grease Hydraulic Oil Trans. Fluid Linseed Oil Lipstick Rubber Shoe Polish Paint (Oil Based)	Fila PS87 or Fila No Spot - Fila No Paint Star Fila PS87 or Fila No Paint Star	TileLab Heavy Duty Stripper & Cleaner	Heavy-Duty Tile & Grout Cleaner	Porcelain and Ceramic Tile Cleaner or Tile & Stone Cleaner or Liquid Poultice or Finish Sealer Stripper	Mr. Clean Neutral Floor Cleaner 409 Spic and Span Fantastic Comet Windex Lysol Soft Scrub Mr. Clean Magic Eraser Bar Keepers Friend®
Markers/Graffiti	Felt Tip Ink Water Marker Permanent Fluorescent Pencil Crayon	Fila PS87 or Fila SR95 - Fila PS87	TileLab Heavy Duty Stripper & Cleaner	Sealer & Coating Remover	Porcelain and Ceramic Tile Cleaner or Mira Strip or Tile Restor or Finish Sealer Stripper	Comet Soft Scrub Mr. Clean Neutral Floor Cleaner ZUD Mr. Clean Magic Eraser Bar Keepers Friend®
Water-Based Agents	Water Base Paint or Stain	Fila PS87 or Deterdek	TileLab Heavy Duty Stripper & Cleaner	Sealer & Coating Remover	Porcelain and Ceramic Tile Cleaner or Finish Sealer Stripper or Tile & Stone Cleaner	Mr. Clean Neutral Floor Cleaner Comet Mr. Clean Magic Eraser Bar Keepers Friend®
Tile Grout	Cement Latex Polymer Epoxy	Deterdek or Fila PS87 - Fila PS87 Gel	TileLab Sulfamic Acid Cleaner or Grout Haze Remover	Sulfamic Acid Crystals or Phosphoric Acid Substitute or Grout Haze Clean-Up* - Sealer & Coating Remover	Heavy Duty Acid Cleaner (HDAC) or Phosphoric Acid or Finish Sealer - Epoxy Grout Film Remover	White Vinegar Lime-A-Way Mr. Clean Magic Eraser Bar Keepers Friend®

*For problem stains, it may be necessary to use an abrasive powder compound in conjunction with the above cleaners: With Heavy-Duty Tile & Grout Cleaner or Grout Haze Clean-Up, use Aqua Mix Poultice. Please be careful to follow manufacturers recommended procedures when using any cleaning product. To download a copy of "How to Care for Porcelain Stone® tile," be sure to visit our web site at CrossvilleInc.com.